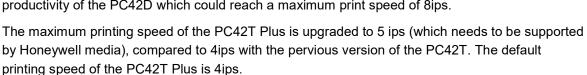
# **Honeywell** | Product Retirement Notice

PRN 18 – 05 • May 30, 2018

# Honeywell Announces Retirement of PC42D and PC42T SKUs with Launch of New PC42D and PC42T Plus SKUs Offering Printing Speed Upgrade

This notice serves as the formal communication that Honyewell Saftey and Productivity Solutions offers maximum printing speed upgrade for both the PC42D and PC42T Plus new SKUs.

The new PC42D is able to print out labels with default speed of 6 inches per second (ips), compared to 4ips with the pervious version. Using Honeywell supported media (contact your local support for more details) can improve productivity of the PC42D which could reach a maximum print speed of 8ips.



With the lauch of new SKUs of the PC42D and PC42T Plus, the existing PC42D and PC42T SKUs will retire with the schedule planned in this notice.

### **RETIRED PART NUMBERS**

This announcement will serve as the formal communication that the following SKUs will no longer be available for resale in accordance with the Service Timeline (shown below).

Link to Excel spreadsheet file with Retirement SKUs:



### **ABOUT PC42T PLUS AND PC42D**

In addition to the speed upgrade, the new SKUs of PC42D and PC42T Plus also support the InterDriver software for Certified Microsoft Windows driver and the lastest printing firmware (released in April 2018), More details will follow shortly on a separate PUN.

### **REGIONS AFFECTED**

	Asia Pacific (APAC)		Latin America (LATAM)
$\boxtimes$	Europe	$\boxtimes$	North America (NA)
	Middle East, Turkey, Africa (META)		

For More Information:  $\underline{www.honeywellaidc.com}$ 

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### **TIMELINE OF EVENTS**

The following timeline pertains to all retired PC42d, PC42t SKUs. These dates are subject to change based on availability.

ANNOUNCEMENT	TIMELINE	DATE
Stock Rotation Request	Honeywell will not accept requests for stock rotations after this date	June 15, 2018
Stock Rotation Return	Honeywell must receive all final stock rotated units by this date	July 15, 2018
Last Time Buy	Honeywell will not accept hardware orders after this date	August 15, 2018
Last Time Ship	Honeywell will not ship product after this date	October 15, 2018

### **SERVICE**

### **Best Practices – Preparing for Service Retirement:**

- **Plan** Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future, and adopt new technology.
- Protect Purchase a service contract that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance, and updates to software and firmware.
- Extend Extend your current contract and manage your assets to the end of their useful life.

### **SERVICE TIMELINE**

ANNOUNCEMENT	TIMELINE	DATE
Last Day One Contract	Honeywell will not accept Day1 Full Comprehensive Contracts after this date	12/31/2018
Last 5 Year Contract	Honeywell will not accept 5 year contract orders after this date	Immediate
Last Service Renewal	Honeywell will not accept service contract orders after this date	12/31/2020
Last Contract Service	Honeywell will not service product under contract after this date	12/31/2021
Last Software Update	Honeywell will not provide any additional update to its voice or software products after this date	12/31/2018
End of Hardware Service	Honeywell will not offer service product under contract, sell spare parts, or provide rentals or hardware maintenance after this date	12/31/2021
End of Software and Technical Support	Honeywell will not offer technical support after this date.	12/31/2022

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## **SERVICE COMMITMENT**

Honeywell will provide technical support, software updates, and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolesce beyond Honeywell's control.

### FOR MORE INFORMATION

Honeywell Safety & Productivity Solutions is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.